

## Pre-booking Information Check-List

### CLIENT HAS BEEN MADE AWARE OF THE FOLLOWING:

- **All client paperwork (accessible on the “Forms” page of the website) must be received at least 3 business days prior to your appointment. NO EXCEPTIONS.** Preliminary work is required by Kerry and the office staff using that information. Rescheduling will be required if this deadline is missed.
- When you book an appointment for one person, it is only for that person. Appointments will not be swapped among friends and family as much preliminary work goes into each individual’s visit.
- **Nutritional Supplements are in an alcohol/water base. If you cannot have alcohol, please contact us prior to your appointment as there are other options available.**
- Kerry is not available 24/7 (please note we are only open Mon – Thurs). We will contact you as soon as possible upon the receipt of voicemails, e-mails, and/or other forms of communication initiated by the client. There may be a delay in our response time depending on the front-desk staff’s correspondence with Kerry.
- The fees associated with the initial consultation are \$385.00. The fees associated with the follow-up appointments are \$125.00 per visit. After 6 months to 1 year of *no* follow-up appointments a re-evaluation fee of \$175.00 will be applied, as we are basically starting over. If over 1 year passes with *no* follow-up appointments, it will be considered an initial consultation with the corresponding fee.
- Initial consultation fees and follow up appointments are not covered or submitted to your insurance company. All payment is due in full at the time of service. We take Visa, MC, Discover, American Express, Debit cards, PayPal, cash, and checks.
- ***No nutritional supplements (Sols) will be accepted for return*** (due mainly to quality issues out of our control when nutritional supplements leave our office).
- Special orders and backorders may be necessary; pre-payment of these orders is required at the time of request. We will contact you when the nutritional supplements arrive. If you choose to have these nutritional supplements shipped, we use FedEx ground (most reliable and cost effective). See page three (3) of this document for a breakdown of the shipping costs. Please keep in mind when ordering that it generally takes 7-14 days for *us* to *receive* shipment of backorders/special orders.
- Due to the nature of this company, please be sure to always have accurate contact information on file for shipping and in case of delays.

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Initials

**BLUE LASER LIGHTS:**

- One blue laser light will be provided per household to enable you to more easily determine the level of liquid remaining in the Sols prior to your follow-up appointment.
- I understand the blue laser light has the potential to cause blindness or other injury if not utilized correctly and will take full responsibility for the proper usage.

**INFORMATION TO BE AWARE OF FOR FOLLOW-UP VISITS:**

- **TAKE NUTRITIONAL SUPPLEMENTS AS DIRECTED FOR BEST EFFECT!!**
- The client should bring a list of their **remaining nutritional supplements and how much is left in each bottle (using the blue laser light)** with them to their **follow-up** appointments so that they know what they need to purchase prior to checking-out. This will save you money so as not to buy more than you need.
- Do **NOT** take your nutritional supplements at least **5 HOURS** before your **FOLLOW-UP** visit as this may interfere with the evaluation.
- If your pulse is difficult to find, please drink plenty of water prior to your appointment.

**OFFICE HOURS:**

- Abounding Hope Health Options is open **Monday – Thursday**, by appointment only.
- Emails and phone calls will be returned **Monday – Thursday** from 9am to 5pm MT.

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Initials

**SHIPPING COSTS:**

Shipping costs are charged at a flat rate and include insurance from \$100 to \$499. Over \$499 requires a signature for delivery and will only be done upon your request.

**Local (Within Denver Metro, North to Fort Collins and South to Colorado Springs):**

- 1-7 Bottles - \$16
- 8-14 Bottles - \$21
- 15+ Bottles - \$26

**Out of State, Other Colorado:**

- 1-7 Bottles - \$20
- 8-14 Bottles - \$25
- 15+ Bottles - \$30

**Out of the Country, AK, or HI:** Prices to be determined. Credit Card information will be required up front.

**DIRECTIONS:**

- Please note that Abounding Hope Health Options is located in an *office in the south side of the outbuilding* of the residential property at 3050 W 151<sup>st</sup> Ct. If you go to the front door of the house, the door may not be answered.
- To access the office from 152<sup>nd</sup> and Lowell Blvd:
  - Take 152<sup>nd</sup> east 3 blocks, taking a right turn on Federal.
  - Go south on Federal 1 block, turning right onto 151<sup>st</sup> Ct.
  - Enter the third driveway on your left to access the outbuilding. The first two are the circular drive for the residential property. The third is immediately west of the second entrance to the circular drive.
  - Park in the outbuilding driveway or on the street.
  - Go through the white gate to the left of the building and enter the **2<sup>nd</sup>** door into the Abounding Hope office.

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Client/Guardian Signature

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Date